



Welcome to the CONNECTION Dental network. This is a network of over 65,000 dentist locations that have agreed to reduce their fee to you. This reduction means you will save money and your dental dollars will go farther. The following are some commonly asked questions about the network.

**Q: How do I use CONNECTION Dental?**

A: When you visit a CONNECTION Dental dentist, simply show your CONNECTION Dental identification card to receive the reduced fees.

**Q: How do I find a CONNECTION Dental dentist?**

A: You can search for dentists in your area by logging onto the PPO USA website at [www.ppousa.com](http://www.ppousa.com). Using this website, you can find dentists near your home or work location. Also available from this website are CONNECTION Dental directories that you can print. If you do not have access to the Internet, please feel free to call Preferred Health Professionals at **1-800-544-3014, or 913-685-6345**. They have Customer Service Representatives ready to help you locate a dentist in your area. They are available between 8:00 a.m. – 4:30 p.m. Central Time, Monday thru Friday.

**Q: Do specialty dentists participate in CONNECTION Dental?**

A: Yes. CONNECTION Dental includes both general and specialty dentists, such as Oral Maxillofacial Surgeons, Orthodontists and Periodontists.

**Q: Am I required to use a CONNECTION Dental Dentist?**

A: No. You are not required to use a dentist in the CONNECTION Dental Network. However, if you do use a CONNECTION Dental dentist you will save money on your dental expenses.

**Q: If my plan does not cover a procedure, can I still save money by using a CONNECTION Dental dentist?**

A: Yes. If you use a CONNECTION Dental dentist, you can still save money if your plan does not cover a procedure.

**Q: How do I nominate my dentist to join the CONNECTION Dental network?**

A: If your current dentist does not participate in the CONNECTION Dental network, you may nominate him or her by calling PPO USA Customer Service at **1-877-277-6872**. You can also complete a *Nomination Form* on the PPO USA website at [www.ppousa.com](http://www.ppousa.com). You may also complete the *Nomination Form* and forward it to PPO USA, attention Client Services, at P.O. Box 7010, Lee's Summit MO, 64064-7010 or fax to 816 257-4436.

**Q: What if I have other questions about my dental plan?**

A: If you have other questions about your dental plan, such as benefits and eligibility, please contact your Fund Administrator, TIC, at (913) 236-5490.